

# Albemarle County **COMMUNITY REPORT**

2025



## **OUR MISSION**

To enhance the well-being and quality of life for all community members through the provision of the highest level of public service consistent with the prudent use of public funds.

# A Message from the County Executive

Albemarle County is committed to purposeful, forward-looking initiatives that ensure long-term success for our community. Our 2025 progress reflects a commitment to modernizing services, advancing strategic economic growth, enhancing environmental stewardship, and strengthening public safety, all in service of a resilient, vibrant community for generations to come.

We improved customer service and operational efficiency with the launch of the Enterprise Permitting & Licensing (EP&L) system and the Civic Access Portal. These tools make it easier and more transparent for residents and businesses to access County permitting services. We also adopted two transformative plans: AC44, our Comprehensive Plan through 2044, and the Economic Development Strategic Plan. Together, these plans create a coordinated framework that aligns land use, infrastructure, housing, and economic growth while preserving our Rural Area and guiding thoughtful development in designated areas.

Strategic investments in the life sciences sector, including major announcements by AstraZeneca and Afton Scientific, are creating high-quality job opportunities, diversifying our economy, and positioning our region as a hub for biotechnology innovation. At the same time, we have strengthened our internal foundation by launching Employee Care Clinics to support workforce wellness and by advancing our Continuity of Operations Plan to ensure essential services remain reliable during emergencies.

Environmental resilience remains a top priority, with significant progress on the Biscuit Run Stream Restoration project to improve water quality and reduce flooding. We also celebrated milestones in public safety and civic infrastructure, including state accreditation for our Police Department and completion of Phase One of the Courts Renovation & Expansion Project.

Together, these efforts reflect careful planning, strong partnerships, and a shared vision for securing Albemarle's future. Thank you to our residents, employees, partners, and community leaders for your engagement, collaboration, and continued commitment to making Albemarle County a place where opportunity, stewardship, and public service flourish.

*- Jeff Richardson*

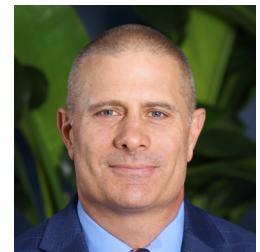
## EXECUTIVE LEADERSHIP TEAM



**JEFF RICHARDSON**  
County Executive



**ANN WALL**  
Deputy County Executive



**TREVOR HENRY**  
Deputy County Executive



**KRISTY SHIFFLETT**  
Chief Operating Officer



**KAKI DIMOCK**  
Chief Human  
Services Officer



**JACOB SUMNER**  
Chief Financial Officer

# BOARD OF SUPERVISORS

The Code of Virginia provides that each county be governed by a board of supervisors, which is elected by qualified voters. The Board of Supervisors of Albemarle County is comprised of six members, one from each magisterial district. Supervisors are elected to four-year terms that are staggered at two-year intervals.

Stay involved with the Board by visiting [www.albemarle.org/bos](http://www.albemarle.org/bos) or by emailing [bos@albemarle.org](mailto:bos@albemarle.org).



**ANN MALLEK**  
White Hall



**NED GALLAWAY**  
Rio



**BEA LAPISTO-KIRTLEY**  
Rivanna



**SALLY DUNCAN**  
Jack Jouett



**FRED MISEL**  
Samuel Miller



**MIKE PRUITT**  
Scottsville



# ENCOURAGING A VIBRANT COMMUNITY

**79,274** Rides on MicroCAT

**MicroCAT**



Department of Social Services

**17,120**

Lobby Visitors

**41,881**

Phone Calls to Front Office

**583**

Total Visitors



**396**

1st Time Visitors

Career Center



**600**

Future Jobs Announced in Albemarle County by AstraZeneca



**\$202.4M**

Private Investment Leveraged by Economic Development Grants/Incentives

**455**

Families Served by the Housing Choice Voucher Program

**\$4.8M**

Expended in Housing Assistance Payments via the Housing Choice Voucher Program

**41,551**

Building Permit Inspections

# INSIDE ALBEMARLE'S OPERATIONS

**43,100+**



Calls Answered from Taxpayers Needing Support by the Office of Revenue Administration

**2,698**

Calls Received by IT Help Desk Line

**10,091**

Support Tickets Submitted to IT Service Desk

# SUPPORTING A RESILIENT, EQUITABLE, AND ENGAGED COMMUNITY



**9,022,461**

People Reached Through Our Content on Social Media



**283**

Public Meetings

**67**

Community Events and Pop-Ups

**621,000**

Visitors to Albemarle.org

**886**

Qualified Property Owners Assisted by the Office of Revenue Administration to Obtain Elderly and Disabled Tax Relief

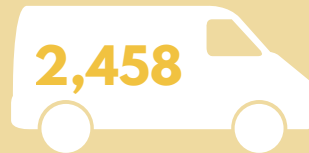
**138**

Albemarle County Newsletter (ACN) Emails Sent



**500+**

Streetsweeper Miles Cleaned & **193 TONS** of Debris Picked Up in Roadways



**2,458**

Visitors to the Let's Talk Albemarle Van and **350+** Snow Cones Served at Community Events

# NURTURING A SAFE AND HEALTHY COMMUNITY

**505**

Families Served by the County Social Services Family Support Program

**92,727**

Police Calls for Service

**19,513**

Fire Rescue Calls for Service

**10,218**

Participants in Parks & Recreation Programs

**1,200+**

Pounds of Medication Collected at Drug Take Back Days



**199**

Car Seats Installed

**26,478**

Swimmers at County Lakes



**2,090,360**

Visitors to County Parks



**862**

Smoke Alarms Installed

## Enterprise Permitting & Licensing (EP&L)

In 2025, the Community Development Department (CDD) advanced major initiatives to enhance customer service, modernize operations, and support long-term planning in Albemarle County. A key milestone was the launch of the Enterprise Permitting & Licensing (EP&L) System and its Civic Access Portal. This streamlined digital platform allows residents and businesses to apply for permits, track progress, and communicate directly with staff in a more reliable, transparent, and user-friendly way.

By consolidating permitting services into one system, EP&L simplifies processes, reduces processing times, and improves communication at every stage. Customers benefit from clearer visibility into their applications and more consistent updates.

Internally, the system increases efficiency and accuracy. Modernized workflows reduce manual tasks, strengthen accountability, and enable staff to focus on responsive, high-quality service.

EP&L reflects Albemarle County's strategic investment in innovation and continuous improvement, creating a stronger foundation for dependable service delivery and sustainable community growth.

## Life Sciences & Manufacturing Growth



In 2025, Albemarle County reached two major Economic Development milestones, reinforcing its leadership in biotechnology and advanced manufacturing. AstraZeneca announced a \$4.5 billion investment to build a state-of-the-art facility at the Rivanna Futures site, expected to create 600 high-quality jobs and expand production of medicines, including cancer treatments. The County partnered with the Commonwealth of Virginia, supported by a Virginia Business Ready Sites Program grant, to position the site for development opportunities.

Albemarle also celebrated a major economic milestone as Afton Scientific broke ground on a new \$200 million facility projected to create more than 200 jobs and increase injectable medicine production.

Together, these investments advance the County's Economic Development Strategic Plan through the attraction of key target industries, creation of high-quality jobs, and strengthening of Central Virginia's role in biotechnology and life sciences innovation.

## Albemarle County Employee Care Clinics

Albemarle County opened two Employee Care Clinics in 2025 to expand access to high-quality, affordable health-care for employees, retirees, and eligible dependents. Operated by CareATC, the clinics provide comprehensive medical, occupational health, mental health, and wellness services aimed at improving well-being, and managing rising healthcare costs.

Located off Route 29 North and in Pantops, the clinics serve benefits-eligible staff, their eligible dependents, and retirees from Albemarle County Local Government, Albemarle County Public Schools, and partner agencies, including the Albemarle County Service Authority and Blue Ridge Juvenile Detention Center. Licensed providers offer primary and urgent care, pediatric services, chronic disease management, vaccinations, lab testing, physical therapy, wellness coaching, mental health care, and virtual visits.

This initiative represents a meaningful investment in the health and resilience of the County's workforce. By increasing access to preventive care and coordinated treatment, Albemarle County is fostering a healthier workforce better equipped to serve the community.

## Continuity of Operations (COOP)



In 2024, 17 departmental liaisons completed Phase One by identifying critical functions, documenting vital systems, strengthening succession plans, assessing risks, and developing mitigation strategies.

In 2025, Albemarle County advanced from planning to implementation of its Continuity of Operations Plan (COOP) to ensure essential services remain available during emergencies. A key milestone was a tabletop exercise that included representatives from all departments.

The tabletop exercise tested the work of Phase One through facilitated discussions and scenario-based problem-solving to evaluate protocols, clarify roles, and identify gaps, with an emphasis on safeguarding essential systems, data, and communications.

The tabletop exercise marked the beginning of Phase Two implementation, which includes quarterly training, department-specific drills, a countywide exercise, and testing of emergency communications and alternative service delivery methods. Together, these efforts reinforce a Countywide commitment to preparedness and continuous improvement.



## AC44 and Economic Plans Adopted



Albemarle County marked 2025 as a pivotal year in shaping its future with the adoption of two major plans that will shape the community for years to come: AC44, the County's updated Comprehensive Plan, and the Economic Development Strategic Plan (EDSP).

Together, these plans establish a coordinated framework to guide growth, investment, and opportunity.

After four years of community engagement, the Board of Supervisors adopted AC44, effective January 1, 2026. The plan guides policy through 2044 and reaffirms the Growth Management Policy by directing development to designated Development Areas while preserving the Rural Area. It improved clarity of land use categories and the Future Land Use Map, and introduces Activity and Employment Centers to support walkable, mixed-use development.

Adopted in August 2025, the five-year EDSP focuses on diversifying the economy and advancing priority sectors, including biotechnology, national intelligence, and agribusiness, aligning economic strategies with land use, infrastructure, and environmental goals.

## Biscuit Run Stream Restoration

Albemarle County made significant progress on the Biscuit Run Stream Restoration project—an important environmental initiative designed to improve water quality, enhance habitat diversity, reduce downstream flooding, and better manage stormwater runoff. In 2025, the project was more than halfway completed, marking a major milestone in restoring the health and resilience of the Biscuit Run corridor.

In-stream work includes installing intermittent log-jam structures that mimic natural beaver dams. These features slow water flow, reconnect the stream to its floodplain, create wetlands, reduce erosion, and improve wildlife habitat and plant diversity. Beavers and spotted turtles have been observed coming back to the area. By accelerating natural processes, the project delivers meaningful ecological improvements within a few years.

Major construction is complete, and heavy equipment has been removed. Final planting, downstream enhancements, and invasive species treatment will continue into spring, reinforcing the County's commitment to watershed protection and environmental stewardship.

## Police Department Earns State Accreditation



The Albemarle County Police Department (ACPD) reached a major milestone in 2025 by earning accreditation from the Virginia Law Enforcement Professional Standards Commission (VLEPSC). This recognition reflects a year-long,

voluntary effort to modernize department policies, overhaul the Evidence and Property Unit, and meet 193 professional standards focused on accountability, operations, training, and high-quality public safety services.

VLEPSC assessors conducted an on-site review in October 2025, evaluating compliance across administration, personnel practices, and community policing. Accreditation was formally presented in December to Chief Sean Reeves, who credited department-wide dedication and reaffirmed ACPD's commitment to professionalism and transparency.

First accredited in 2000, ACPD will undergo its next review in 2029. This achievement underscores the department's continued focus on accountability, public trust, and policing services, ensuring the department continues to serve the Albemarle County community safely and professionally.

## Courts Complex: Phase One Complete



Albemarle County celebrated a major milestone in the Courts Renovation & Expansion Project with the completion of Phase One of the new General District Courthouse at Court Square in 2025. The achievement was marked with a General District

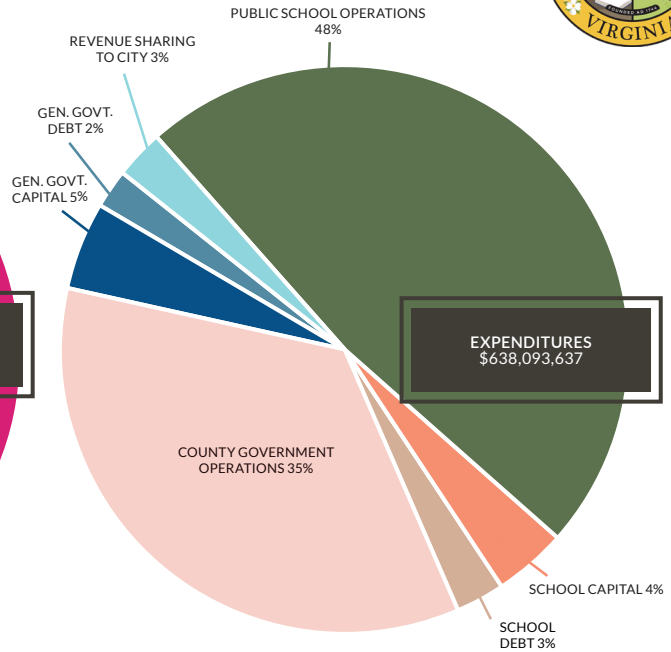
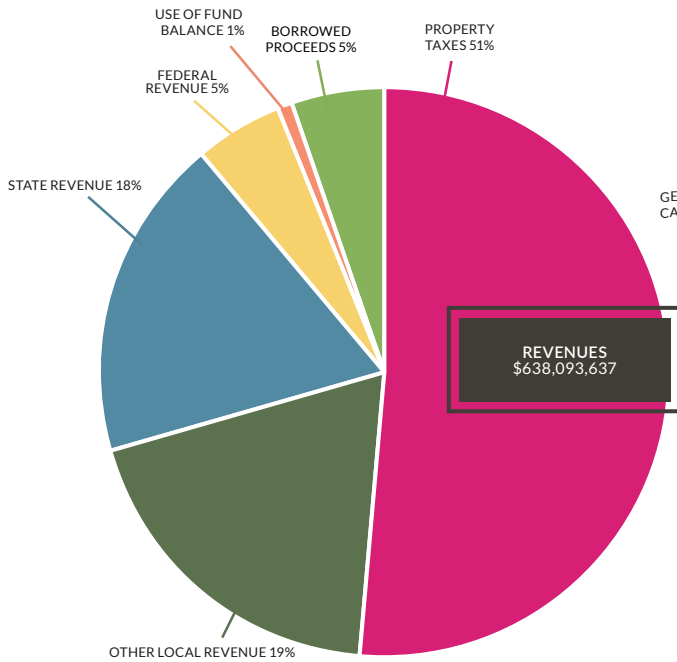
Courts Celebration and Site Tour, highlighting the County's commitment to modern, accessible, and safe judicial facilities.

This \$68 million project renovated the historic Levy Opera House and added a fully accessible new courthouse, providing a secure and efficient court experience. Phase One reflects collaboration among Albemarle County, the City of Charlottesville, and judicial partners, including judges, clerks, sheriff's deputies, architects, and planners.

Phase Two, focusing on the historic Circuit Court, is scheduled for completion in 2027. The project demonstrates the County's investment to public infrastructure that serves the community's needs and fosters strong partnerships.



# FY26 BUDGET AT-A-GLANCE



## Where the Money Comes From

### **BORROWED PROCEEDS: \$34M**

Includes revenues from bond issues to be used to finance designated capital improvements.

### **PROPERTY TAXES: \$324M**

Includes revenues from taxes based on the assessed value of real and personal property owned by businesses, individuals, and public service corporations.

### **OTHER LOCAL REVENUE: \$123M**

Includes revenues from such sources as other taxes, permits, fees, fines, and charges for services.

### **STATE REVENUE: \$115M**

Includes revenues received and designated by the Commonwealth for a specific use by the County.

### **FEDERAL REVENUE: \$29M**

Includes revenues received and designated by the Federal Government for a specific use by the County.

### **USE OF FUND BALANCE: \$13M**

Reflects the use of County savings for one-time expenditures or emergency needs.

## How the Money is Spent

### **CITY REVENUE SHARING: \$20M**

Payment to the City of Charlottesville based on the 1982 Revenue Sharing Agreement.

### **SCHOOL OPERATIONS: \$304M**

### **SCHOOL CAPITAL: \$23M**

### **SCHOOL DEBT: \$19M**

Includes expenditures for School operations, capital improvements, and debt service payments.

### **COUNTY GOVERNMENT OPERATIONS: \$224M**

### **COUNTY GOVERNMENT DEBT: \$15M**

### **COUNTY GOVERNMENT CAPITAL: \$33M**

Includes expenditures for General Government operations, capital improvements and debt service payments.



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