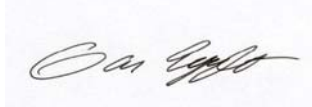
	COUNTY OF ALBEMARLE Department of Fire Rescue STANDARD OPERATING GUIDELINE	
	Subject:	Alarm Activation Cancellation
	Reference Number:	SOG-OPS-009
	Effective Date:	23 June 2004
	Last Revision Date:	N/A
Signature of Approval:	 J. Dan Eggleston, Chief	

Purpose:

The purpose of this guideline is to outline fire department cancellation to alarm activations.

Background:

This guideline was adopted by the Albemarle County Fire Rescue Advisory Board (ACFRAB) at the June 2004 meeting.

Scope:

It will be the policy of all Albemarle County fire departments/companies/stations that all personnel will adhere to the following guideline. It is the intent of this policy to ensure safety and prevent injury and loss of life of personnel and the public.

Guideline:

The following are the most common circumstances for cancellation of an alarm activation.

1. With Proper Pass Code:
 - For all alarm activations where occupant would like to cancel the alarm through contact with the alarm company, and the proper pass code was given, the closest responding fire apparatus may continue in non-emergency to take a report.
 - All other responding units may go in service.
 - All units may cancel at an officer's discretion.

2. Without Proper Pass Code:
 - For all alarm activations where occupants would like to cancel the alarm, and the proper pass code was not given, the closest responding fire apparatus shall continue emergency response.
 - All other responding units may continue responding at a reduced (non-emergency) response.

3. Direct Call to Dispatcher:
 - For all alarm activations where occupants would like to cancel the alarm, the closest responding fire apparatus shall continue emergency response.
 - All other responding units may continue in non-emergency.

4. All Other Circumstances:
 - The officer-in-charge (OIC) on the closest responding fire apparatus will determine the necessary response needed to continue based on information received from the dispatcher.