



Charlottesville-UVA-Albemarle County Emergency Communications Center

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“A CALEA Nationally Accredited Communications Center”

Summary and Analysis of Internal Affairs Complaints filed at the Charlottesville, UVA, Albemarle County Emergency Communications Center

September 1, 2016-August 31, 2017

Number of Complaints	Shift	Type of Complaint	Disposition	Founded/Unfounded
0				

During the review of complaints filed against the Emergency Communications Center there was no complaint that required an Internal Affairs Investigation.

ECC and Albemarle County have clear policies on job performance, code of conduct, and Albemarle County Values for employee guidance. Policies and procedures are reviewed annually for needed changes. ECC follows Albemarle County Policies for disciplinary actions which guide supervisors and management staff on steps to take on issues.