



**THE NCS**<sup>TM</sup>  
The National Citizen Survey<sup>TM</sup>

# Albemarle County, VA

Comparisons by Demographic Subgroups

2015



**NRC**  
National Research Center Inc

2955 Valmont Road Suite 300  
Boulder, Colorado 80301  
n-r-c.com • 303-444-7863

**ICMA**

*Leaders at the Core of Better Communities*

777 North Capitol Street NE Suite 500  
Washington, DC 20002  
icma.org • 800-745-8780

# Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report discusses differences in opinion of survey respondents by length of residency, annual household income, race/ethnicity, age and sex.

Responses in the following tables show only the proportion of respondents giving a certain answer; for example, the percent of respondents who rated the quality of life as “excellent” or “good,” or the percent of respondents who attended a public meeting more than once a month. ANOVA and chi-square tests of significance were applied to these comparisons of survey questions. A “p-value” of 0.05 or less indicates that there is less than a 5% probability that differences observed between subgroups are due to chance; or in other words, a greater than 95% probability that the differences observed are “real.” Where differences were statistically significant, they have been shaded grey.

The margin of error for this report is generally no greater than plus or minus five percentage points around any given percent reported for the entire sample (375 completed surveys). For subgroups of responses, the margin of error increases because the sample size for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Notable differences between demographic subgroups included the following:

- Within Governance, residents with household incomes \$50,000 to \$99,999 rated Albemarle County, the job Albemarle County government does at welcoming citizen involvement, overall confidence in Albemarle County government and treating all residents fairly lower than those making \$100,000 or more and those making less than \$49,999. Residents who had lived in the County for 11 or more years rated general aspects of Governance lower than those who had lived in the County for 10 years or less.
- Hispanic and/or other race residents and residents aged 18-34 years gave lower ratings to police services, fire services and ambulance or emergency medical services than residents who were white alone, not Hispanic and residents 35 or older.
- Participation ratings, particularly those within Community Engagement, tended to be lower for residents aged 18-34 years. Those residents reported a lower rate of participating in a club, attended a local public meeting, reading or watching local news and contacting Albemarle County elected officials. Opportunities to participate in social events and activities, openness and acceptance of the community toward people of diverse backgrounds and neighborliness of residents in Albemarle County were rated lower by Hispanic and/or other race residents than white alone, not Hispanic residents.
- Within Mobility, rates of participation for walked or biked instead of driving, carpooled with other adults or children instead of driving alone and used bus, rail, subway or other public transportation were the lowest among residents 55 and older. Residents who had lived in the County for 11 or more years and those with household incomes of \$100,000 or more were the least likely to use bus, rail, subway or other public transportation instead of driving.
- Within the facet of Recreation and Wellness, residents with household incomes of \$100,000 or more gave the highest ratings to health and wellness opportunities in Albemarle County, fitness opportunities, recreational opportunities, availability of affordable quality health care and availability of preventive health services.

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Table 1: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
The overall quality of life in Albemarle County	98%	95%	89%	94%	94%	95%	91%	94%
Overall image or reputation of Albemarle County	92%	89%	89%	92%	87%	90%	93%	89%
Albemarle County as a place to live	100%	97%	91%	95%	96%	96%	95%	95%
Your neighborhood as a place to live	80%	89%	90%	90%	83%	89%	80%	87%
Albemarle County as a place to raise children	95%	95%	93%	96%	92%	95%	93%	94%
Albemarle County as a place to retire	85%	80%	79%	83%	79%	81%	84%	81%
Overall appearance of Albemarle County	85%	90%	86%	89%	86%	90%	80%	87%

Table 2: Community Characteristics - General

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
The overall quality of life in Albemarle County	93%	96%	92%	88%	93%	99%	94%
Overall image or reputation of Albemarle County	89%	94%	87%	85%	92%	95%	89%
Albemarle County as a place to live	96%	97%	94%	97%	93%	97%	95%
Your neighborhood as a place to live	78%	89%	93%	78%	85%	94%	87%
Albemarle County as a place to raise children	90%	97%	95%	95%	90%	97%	94%
Albemarle County as a place to retire	80%	84%	80%	74%	76%	89%	81%
Overall appearance of Albemarle County	87%	92%	85%	88%	87%	89%	87%

Table 3: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall feeling of safety in Albemarle County	91%	86%	90%	91%	87%	90%	85%	89%
In your neighborhood during the day	92%	90%	93%	93%	89%	93%	85%	91%

Table 4: Community Characteristics - Safety

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall feeling of safety in Albemarle County	87%	84%	92%	84%	87%	95%	89%
In your neighborhood during the day	88%	91%	94%	88%	88%	97%	91%

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Table 5: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall ease of getting to the places you usually have to visit	59%	59%	65%	57%	66%	58%	75%	61%
Traffic flow on major streets	23%	42%	38%	31%	40%	33%	48%	36%
Ease of public parking	32%	42%	38%	40%	37%	35%	54%	38%
Ease of travel by car in Albemarle County	51%	56%	57%	57%	53%	55%	54%	55%
Ease of travel by public transportation in Albemarle County	35%	17%	25%	22%	27%	22%	31%	25%
Ease of travel by bicycle in Albemarle County	33%	29%	22%	26%	29%	24%	43%	27%
Ease of walking in Albemarle County	46%	48%	41%	45%	45%	41%	58%	45%
Availability of paths and walking trails	67%	60%	56%	62%	60%	61%	60%	60%

Table 6: Community Characteristics - Mobility

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall ease of getting to the places you usually have to visit	69%	59%	57%	63%	64%	61%	61%
Traffic flow on major streets	39%	42%	30%	37%	35%	37%	36%
Ease of public parking	44%	47%	29%	45%	33%	41%	38%
Ease of travel by car in Albemarle County	50%	66%	53%	54%	55%	59%	55%
Ease of travel by public transportation in Albemarle County	27%	29%	21%	29%	33%	13%	25%
Ease of travel by bicycle in Albemarle County	30%	28%	26%	45%	19%	20%	27%
Ease of walking in Albemarle County	48%	49%	40%	55%	33%	46%	45%
Availability of paths and walking trails	65%	64%	55%	67%	55%	62%	60%

Table 7: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Quality of overall natural environment in Albemarle County	93%	95%	89%	91%	93%	93%	92%	92%
Air quality	78%	89%	83%	82%	86%	88%	73%	84%
Cleanliness of Albemarle County	80%	89%	79%	82%	84%	85%	76%	83%

Table 8: Community Characteristics - Natural Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Quality of overall natural environment in Albemarle County	92%	97%	89%	85%	93%	98%	92%
Air quality	85%	94%	78%	88%	81%	86%	84%
Cleanliness of Albemarle County	83%	91%	78%	85%	82%	85%	83%

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Table 9: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	66%	63%	56%	63%	59%	60%	65%	61%
Public places where people want to spend time	85%	68%	73%	74%	75%	79%	58%	74%
Variety of housing options	48%	50%	50%	46%	55%	54%	38%	49%
Availability of affordable quality housing	26%	26%	30%	20%	35%	27%	32%	28%
Overall quality of new development in Albemarle County	53%	57%	55%	59%	51%	59%	44%	55%

Table 10: Community Characteristics - Built Environment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	65%	65%	55%	69%	57%	63%	61%
Public places where people want to spend time	73%	81%	72%	66%	70%	83%	74%
Variety of housing options	51%	56%	46%	41%	37%	61%	49%
Availability of affordable quality housing	30%	28%	26%	27%	16%	34%	28%
Overall quality of new development in Albemarle County	53%	66%	52%	59%	54%	56%	55%

Table 11: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall economic health of Albemarle County	87%	74%	77%	81%	77%	80%	77%	78%
Albemarle County as a place to work	77%	68%	76%	74%	73%	77%	62%	73%
Albemarle County as a place to visit	80%	85%	93%	86%	88%	91%	74%	87%
Employment opportunities	48%	43%	48%	41%	51%	51%	31%	46%
Shopping opportunities	62%	66%	74%	63%	74%	72%	53%	68%
Cost of living in Albemarle County	17%	16%	31%	19%	26%	24%	18%	23%
Overall quality of business and service establishments in Albemarle County	76%	73%	72%	76%	71%	76%	62%	74%

Table 12: Community Characteristics - Economy

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall economic health of Albemarle County	79%	79%	78%	72%	79%	85%	78%
Albemarle County as a place to work	70%	75%	75%	81%	62%	77%	73%
Albemarle County as a place to visit	82%	88%	90%	75%	89%	93%	87%
Employment opportunities	52%	53%	39%	53%	32%	51%	46%

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Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Shopping opportunities	67%	65%	70%	68%	70%	65%	68%
Cost of living in Albemarle County	30%	22%	18%	28%	18%	21%	23%
Overall quality of business and service establishments in Albemarle County	70%	79%	73%	68%	70%	80%	74%

Table 13: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Health and wellness opportunities in Albemarle County	94%	84%	90%	88%	90%	92%	81%	89%
Fitness opportunities (including exercise classes and paths or trails, etc.)	75%	66%	81%	73%	76%	77%	65%	74%
Recreational opportunities	72%	70%	74%	69%	76%	75%	62%	72%
Availability of affordable quality food	62%	78%	74%	67%	79%	74%	70%	73%
Availability of affordable quality health care	75%	79%	77%	72%	83%	80%	68%	77%
Availability of preventive health services	82%	81%	80%	77%	85%	84%	72%	81%
Availability of affordable quality mental health care	59%	51%	56%	46%	66%	55%	55%	55%

Table 14: Community Characteristics - Recreation and Wellness

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Health and wellness opportunities in Albemarle County	87%	92%	89%	85%	84%	95%	89%
Fitness opportunities (including exercise classes and paths or trails, etc.)	75%	74%	73%	69%	67%	83%	74%
Recreational opportunities	71%	82%	69%	66%	66%	82%	72%
Availability of affordable quality food	72%	74%	72%	60%	72%	80%	73%
Availability of affordable quality health care	79%	79%	76%	72%	73%	84%	77%
Availability of preventive health services	84%	88%	76%	76%	72%	91%	81%
Availability of affordable quality mental health care	64%	63%	47%	61%	48%	54%	55%

Table 15: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall opportunities for education and enrichment	95%	87%	91%	90%	91%	94%	82%	90%
Availability of affordable quality child care/preschool	30%	51%	62%	43%	55%	51%	42%	49%
K-12 public education	87%	84%	85%	82%	88%	86%	88%	85%
Adult educational opportunities	77%	77%	81%	78%	81%	82%	67%	79%
Opportunities to attend cultural/arts/music activities	79%	81%	86%	84%	81%	86%	71%	82%
Opportunities to participate in religious or spiritual events and activities	69%	87%	89%	82%	86%	88%	66%	84%

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Table 16: Community Characteristics - Education and Enrichment

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall opportunities for education and enrichment	92%	90%	90%	86%	96%	92%	90%
Availability of affordable quality child care/preschool	45%	44%	55%	59%	41%	50%	49%
K-12 public education	85%	89%	83%	75%	91%	89%	85%
Adult educational opportunities	71%	88%	80%	72%	81%	82%	79%
Opportunities to attend cultural/arts/music activities	79%	82%	84%	82%	78%	85%	82%
Opportunities to participate in religious or spiritual events and activities	80%	88%	85%	77%	83%	86%	84%

Table 17: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Opportunities to participate in social events and activities	73%	66%	82%	72%	76%	79%	54%	73%
Opportunities to volunteer	76%	86%	86%	84%	85%	86%	78%	84%
Opportunities to participate in community matters	71%	82%	78%	82%	74%	79%	76%	78%
Openness and acceptance of the community toward people of diverse backgrounds	59%	53%	63%	58%	60%	64%	40%	58%
Neighborliness of residents in Albemarle County	57%	59%	66%	61%	62%	64%	50%	61%

Table 18: Community Characteristics - Community Engagement

Percent rating positively (e.g., excellent/good, very/somewhat safe)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Opportunities to participate in social events and activities	69%	80%	74%	62%	75%	79%	73%
Opportunities to volunteer	84%	86%	83%	85%	76%	88%	84%
Opportunities to participate in community matters	82%	87%	71%	76%	74%	83%	78%
Openness and acceptance of the community toward people of diverse backgrounds	63%	66%	52%	55%	58%	60%	58%
Neighborliness of residents in Albemarle County	61%	69%	58%	60%	51%	67%	61%

Table 19: Governance - General

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Albemarle County	79%	85%	79%	81%	82%	83%	77%	81%
The value of services for the taxes paid to Albemarle County	30%	55%	54%	47%	50%	50%	40%	48%
The overall direction that Albemarle County is taking	66%	44%	45%	46%	54%	47%	64%	50%

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	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Percent rating positively (e.g., excellent/good)								
The job Albemarle County government does at welcoming citizen involvement	51%	43%	54%	47%	53%	52%	42%	49%
Overall confidence in Albemarle County government	44%	42%	46%	41%	48%	45%	44%	44%
Generally acting in the best interest of the community	60%	41%	52%	49%	51%	49%	51%	50%
Being honest	49%	46%	49%	39%	57%	48%	51%	48%
Treating all residents fairly	34%	51%	49%	37%	56%	49%	36%	46%
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	62%	65%	75%	70%	67%	70%	65%	69%
Public schools	82%	91%	83%	85%	86%	90%	75%	85%
The Federal Government	44%	42%	40%	40%	45%	41%	47%	42%
State of Virginia	61%	64%	58%	62%	59%	60%	66%	60%

Table 20: Governance - General

	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Percent rating positively (e.g., excellent/good)							
Albemarle County	87%	81%	77%	82%	73%	87%	81%
The value of services for the taxes paid to Albemarle County	54%	52%	41%	43%	43%	56%	48%
The overall direction that Albemarle County is taking	73%	56%	32%	56%	45%	51%	50%
The job Albemarle County government does at welcoming citizen involvement	52%	56%	43%	62%	35%	53%	49%
Overall confidence in Albemarle County government	51%	53%	35%	54%	31%	47%	44%
Generally acting in the best interest of the community	60%	52%	41%	53%	41%	55%	50%
Being honest	57%	49%	41%	47%	42%	54%	48%
Treating all residents fairly	47%	56%	41%	43%	36%	54%	46%
Overall customer service by Albemarle County employees (police, receptionists, planners, etc.)	69%	75%	65%	73%	57%	72%	69%
Public schools	83%	90%	84%	83%	81%	90%	85%
The Federal Government	53%	48%	32%	51%	36%	43%	42%
State of Virginia	70%	70%	49%	72%	54%	60%	60%

Table 21: Governance - Safety

	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Percent rating positively (e.g., excellent/good)								
Police services	68%	85%	88%	80%	84%	85%	72%	82%
Fire services	84%	96%	97%	95%	93%	98%	81%	94%
Ambulance or emergency medical services	74%	95%	95%	89%	92%	94%	75%	90%
Crime prevention	60%	71%	79%	71%	72%	74%	62%	72%



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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Fire prevention and education	76%	80%	81%	76%	82%	84%	71%	80%
Animal control	64%	71%	62%	72%	61%	69%	53%	65%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	54%	70%	62%	61%	68%	66%	61%	63%

Table 22: Governance - Safety

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Police services	79%	86%	82%	84%	76%	85%	82%
Fire services	84%	97%	97%	97%	92%	93%	94%
Ambulance or emergency medical services	83%	94%	93%	98%	86%	87%	90%
Crime prevention	73%	71%	71%	70%	71%	75%	72%
Fire prevention and education	79%	85%	77%	83%	69%	85%	80%
Animal control	68%	65%	64%	72%	63%	67%	65%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	73%	71%	55%	67%	62%	65%	63%

Table 23: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Traffic enforcement	45%	66%	68%	60%	64%	64%	53%	61%
Street lighting	40%	53%	54%	50%	50%	54%	32%	50%
Bus or transit services	58%	44%	47%	55%	42%	49%	47%	48%

Table 24: Governance - Mobility

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Traffic enforcement	55%	65%	64%	58%	57%	67%	61%
Street lighting	51%	51%	48%	50%	46%	54%	50%
Bus or transit services	58%	50%	42%	47%	50%	51%	48%

Table 25: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Garbage collection	78%	71%	83%	83%	71%	78%	73%	77%
Recycling	68%	66%	73%	67%	71%	72%	62%	69%
Drinking water	76%	76%	77%	75%	77%	79%	70%	77%

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Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Preservation of natural areas such as open space, farmlands and greenbelts	75%	73%	63%	71%	69%	72%	65%	70%
Albemarle County open space	79%	71%	64%	69%	72%	74%	63%	70%

Table 26: Governance - Natural Environment

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Garbage collection	73%	86%	75%	76%	70%	84%	77%
Recycling	69%	75%	66%	69%	60%	76%	69%
Drinking water	73%	86%	75%	71%	71%	85%	77%
Preservation of natural areas such as open space, farmlands and greenbelts	78%	75%	63%	67%	60%	78%	70%
Albemarle County open space	78%	72%	64%	60%	66%	79%	70%

Table 27: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Storm drainage	64%	64%	67%	64%	66%	68%	58%	65%
Sewer services	84%	79%	86%	82%	84%	86%	76%	83%
Utility billing	48%	60%	69%	56%	64%	63%	50%	61%
Land use, planning and zoning	38%	58%	40%	43%	49%	49%	39%	46%
Code enforcement (weeds, abandoned buildings, etc.)	49%	56%	37%	44%	51%	50%	39%	47%

Table 28: Governance - Built Environment

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Storm drainage	72%	68%	57%	66%	58%	70%	65%
Sewer services	84%	91%	77%	82%	79%	91%	83%
Utility billing	67%	60%	55%	53%	55%	70%	61%
Land use, planning and zoning	43%	55%	44%	55%	42%	47%	46%
Code enforcement (weeds, abandoned buildings, etc.)	50%	52%	43%	57%	42%	48%	47%

Table 29: Governance - Economy

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Economic development	57%	60%	49%	55%	56%	60%	40%	55%

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Table 30: Governance - Economy

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Economic development	59%	61%	49%	66%	44%	53%	55%

Table 31: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
County parks	75%	89%	85%	85%	82%	87%	74%	84%
Recreation programs or classes	87%	84%	78%	81%	84%	85%	78%	82%
Recreation centers or facilities	83%	83%	72%	78%	81%	81%	76%	79%
Health services	83%	85%	86%	86%	84%	87%	76%	85%

Table 32: Governance - Recreation and Wellness

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
County parks	87%	86%	80%	87%	76%	89%	84%
Recreation programs or classes	82%	90%	77%	73%	74%	92%	82%
Recreation centers or facilities	82%	85%	74%	71%	71%	88%	79%
Health services	87%	89%	81%	87%	79%	90%	85%

Table 33: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Public library services	83%	90%	88%	89%	87%	89%	84%	88%
County-sponsored special events	61%	63%	62%	68%	58%	64%	62%	62%

Table 34: Governance - Education and Enrichment

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Public library services	87%	91%	86%	90%	86%	87%	88%
County-sponsored special events	66%	77%	54%	62%	52%	69%	62%

Table 35: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Public information services	53%	68%	72%	65%	71%	70%	59%	67%

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Table 36: Governance - Community Engagement

Percent rating positively (e.g., excellent/good)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Public information services	64%	72%	67%	68%	64%	70%	67%

Table 37: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Sense of community	63%	58%	74%	62%	69%	67%	58%	65%
Recommend living in Albemarle County to someone who asks	93%	97%	94%	98%	91%	97%	90%	95%
Remain in Albemarle County for the next five years	67%	93%	89%	84%	86%	86%	79%	85%
Contacted Albemarle County (in-person, phone, email or web) for help or information	23%	46%	40%	37%	39%	37%	41%	38%

Table 38: Participation General

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Sense of community	63%	68%	65%	57%	66%	70%	65%
Recommend living in Albemarle County to someone who asks	92%	98%	94%	99%	89%	98%	95%
Remain in Albemarle County for the next five years	72%	86%	94%	82%	80%	90%	85%
Contacted Albemarle County (in-person, phone, email or web) for help or information	35%	43%	38%	30%	30%	48%	38%

Table 39: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Was NOT the victim of a crime	89%	90%	96%	90%	95%	94%	84%	92%
Did NOT report a crime	81%	84%	86%	85%	83%	86%	79%	84%
Stocked supplies in preparation for an emergency	27%	35%	40%	44%	26%	38%	24%	35%

Table 40: Participation - Safety

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Was NOT the victim of a crime	90%	92%	94%	95%	92%	89%	92%
Did NOT report a crime	85%	81%	85%	88%	84%	82%	84%
Stocked supplies in preparation for an emergency	25%	34%	44%	32%	33%	37%	35%

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Table 41: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Walked or biked instead of driving	54%	40%	26%	34%	43%	40%	33%	39%
Carpooled with other adults or children instead of driving alone	53%	52%	29%	48%	39%	47%	32%	44%
Used bus, rail, subway or other public transportation instead of driving	27%	11%	11%	14%	16%	14%	20%	15%

Table 42: Participation - Mobility

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Walked or biked instead of driving	47%	44%	29%	30%	42%	40%	39%
Carpooled with other adults or children instead of driving alone	42%	44%	45%	29%	48%	50%	44%
Used bus, rail, subway or other public transportation instead of driving	22%	21%	9%	24%	16%	9%	15%

Table 43: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Recycle at home	60%	77%	77%	74%	70%	78%	51%	72%
Made efforts to make your home more energy efficient	57%	75%	73%	67%	72%	67%	76%	69%
Made efforts to conserve water	82%	83%	82%	87%	77%	82%	86%	82%

Table 44: Participation - Natural Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Recycle at home	62%	80%	77%	61%	73%	77%	72%
Made efforts to make your home more energy efficient	69%	65%	73%	58%	69%	75%	69%
Made efforts to conserve water	74%	84%	88%	82%	81%	83%	82%

Table 45: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
NOT under housing cost stress	75%	71%	66%	68%	72%	71%	68%	70%
Did NOT observe a code violation	73%	62%	63%	64%	67%	62%	77%	65%

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Table 46: Participation - Built Environment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
NOT under housing cost stress	65%	71%	75%	41%	63%	94%	70%
Did NOT observe a code violation	71%	64%	60%	66%	61%	69%	65%

Table 47: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Purchase goods or services from a business located in Albemarle County	95%	97%	99%	99%	95%	99%	93%	97%
Economy will have positive impact on income	28%	23%	29%	27%	26%	27%	23%	27%
Work in Albemarle County	84%	72%	40%	63%	67%	64%	70%	64%

Table 48: Participation - Economy

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Purchase goods or services from a business located in Albemarle County	95%	98%	99%	93%	98%	100%	97%
Economy will have positive impact on income	32%	20%	26%	23%	25%	30%	27%
Work in Albemarle County	78%	57%	58%	61%	64%	69%	64%

Table 49: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Used Albemarle County recreation centers or their services	55%	66%	44%	49%	61%	55%	53%	55%
Visited a neighborhood park or County park	86%	90%	64%	80%	78%	81%	76%	80%
Eat at least 5 portions of fruits and vegetables a day	95%	87%	88%	93%	86%	92%	81%	90%
Participate in moderate or vigorous physical activity	91%	88%	85%	90%	85%	89%	82%	88%
Reported being in "very good" or "excellent" health	81%	75%	65%	74%	72%	76%	59%	73%

Table 50: Participation - Recreation and Wellness

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Used Albemarle County recreation centers or their services	51%	61%	55%	50%	58%	56%	55%
Visited a neighborhood park or County park	84%	88%	72%	72%	79%	86%	80%
Eat at least 5 portions of fruits and vegetables a day	84%	92%	93%	79%	94%	94%	90%
Participate in moderate or vigorous physical activity	81%	90%	91%	77%	89%	93%	88%

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Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Reported being in "very good" or "excellent" health	68%	76%	75%	53%	81%	79%	73%

Table 51: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Used Albemarle County public libraries or their services	55%	79%	63%	72%	62%	67%	65%	67%
Participated in religious or spiritual activities in Albemarle County	57%	56%	63%	62%	56%	60%	52%	59%
Attended a County-sponsored event	53%	56%	41%	51%	48%	51%	44%	49%
Volunteered at a public school	22%	38%	11%	24%	23%	21%	32%	24%

Table 52: Participation - Education and Enrichment

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Used Albemarle County public libraries or their services	61%	79%	66%	64%	64%	69%	67%
Participated in religious or spiritual activities in Albemarle County	58%	63%	58%	48%	61%	64%	59%
Attended a County-sponsored event	47%	54%	50%	39%	47%	60%	49%
Volunteered at a public school	21%	39%	18%	21%	26%	26%	24%

Table 53: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Campaigned or advocated for an issue, cause or candidate	21%	20%	29%	21%	26%	24%	23%	24%
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	8%	17%	26%	14%	23%	18%	14%	18%
Volunteered your time to some group/activity in Albemarle County	53%	58%	50%	57%	50%	54%	51%	54%
Participated in a club	20%	37%	51%	34%	42%	35%	43%	38%
Talked to or visited with your immediate neighbors	88%	95%	96%	96%	91%	95%	88%	93%
Done a favor for a neighbor	75%	86%	87%	78%	89%	82%	88%	84%
Attended a local public meeting	11%	24%	32%	18%	29%	24%	21%	24%
Read or watch local news (via television, paper, computer, etc.)	60%	78%	91%	83%	74%	79%	78%	79%
Vote in local elections	76%	84%	91%	87%	82%	88%	70%	85%

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Table 54: Participation - Community Engagement

Percent rating positively (e.g., always/sometimes, more than once a month, yes)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Campaigned or advocated for an issue, cause or candidate	24%	20%	25%	15%	30%	26%	24%
Contacted Albemarle County elected officials (in-person, phone, email or web) to express your opinion	12%	20%	22%	14%	16%	20%	18%
Volunteered your time to some group/activity in Albemarle County	49%	62%	52%	46%	50%	59%	54%
Participated in a club	34%	40%	40%	31%	41%	39%	38%
Talked to or visited with your immediate neighbors	90%	95%	94%	86%	91%	98%	93%
Done a favor for a neighbor	82%	88%	83%	68%	82%	91%	84%
Attended a local public meeting	17%	31%	24%	16%	25%	25%	24%
Read or watch local news (via television, paper, computer, etc.)	65%	84%	87%	79%	75%	81%	79%
Vote in local elections	72%	93%	90%	72%	83%	92%	85%

Table 55: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Overall feeling of safety in Albemarle County	88%	91%	89%	93%	85%	89%	89%	89%
Overall ease of getting to the places you usually have to visit	79%	75%	87%	81%	80%	80%	79%	81%
Quality of overall natural environment in Albemarle County	81%	84%	81%	84%	79%	80%	88%	82%
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	78%	74%	75%	78%	73%	75%	78%	75%
Health and wellness opportunities in Albemarle County	71%	72%	83%	87%	63%	75%	76%	76%
Overall opportunities for education and enrichment	80%	79%	80%	84%	73%	76%	91%	79%
Overall economic health of Albemarle County	93%	90%	89%	91%	90%	90%	92%	91%
Sense of community	71%	74%	78%	79%	68%	74%	76%	74%

Table 56: Community Focus Areas

Percent rating positively (e.g., essential/very important)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Overall feeling of safety in Albemarle County	87%	92%	90%	88%	88%	92%	89%
Overall ease of getting to the places you usually have to visit	88%	68%	81%	83%	73%	82%	81%
Quality of overall natural environment in Albemarle County	84%	79%	81%	86%	86%	77%	82%
Overall "built environment" of Albemarle County (including overall design, buildings, parks and transportation systems)	80%	65%	77%	72%	75%	76%	75%
Health and wellness opportunities in Albemarle County	67%	75%	82%	77%	70%	78%	76%
Overall opportunities for education and enrichment	79%	78%	79%	80%	77%	77%	79%
Overall economic health of Albemarle County	90%	90%	91%	84%	91%	93%	91%



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Percent rating positively (e.g., essential/very important)	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Sense of community	71%	73%	77%	82%	68%	75%	74%

Table 57: Question 14

Do you consider recycling to be an important service for County residents?	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
	98%	98%	94%	98%	96%	96%	99%	97%

Table 58: Question 14

Do you consider recycling to be an important service for County residents?	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
	98%	98%	95%	97%	95%	97%	97%

Table 59: Question 15

The McIntire Recycling Center currently provides a "do it yourself" separation of recyclables by type (aluminum, cardboard, glass, etc.). If a "do it yourself" source separation recycling center was conveniently located, how likely would you be to bring your recyclables to the center?	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
	69%	71%	70%	67%	74%	69%	75%	70%

Table 60: Question 15

The McIntire Recycling Center currently provides a "do it yourself" separation of recyclables by type (aluminum, cardboard, glass, etc.). If a "do it yourself" source separation recycling center was conveniently located, how likely would you be to bring your recyclables to the center?	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
	72%	67%	71%	73%	71%	68%	70%

Table 61: Question 17

How important, if at all, are the following services for Albemarle County to provide? (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Trails	64%	66%	52%	60%	60%	56%	72%	60%
Sidewalks	92%	81%	69%	84%	74%	79%	80%	79%
Bus service	70%	68%	70%	77%	60%	68%	72%	69%

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How important, if at all, are the following services for Albemarle County to provide? (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Preservation of the rural areas	76%	76%	78%	76%	78%	78%	69%	77%
Bicycle paths	67%	68%	55%	69%	56%	60%	75%	63%
Preschools	76%	73%	71%	79%	67%	70%	83%	73%

Table 62: Question 17

How important, if at all, are the following services for Albemarle County to provide? (Percent rating as "essential" or "very important").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Trails	65%	65%	54%	56%	61%	64%	60%
Sidewalks	83%	85%	73%	76%	82%	80%	79%
Bus service	72%	71%	67%	81%	69%	60%	69%
Preservation of the rural areas	69%	84%	79%	74%	77%	77%	77%
Bicycle paths	65%	72%	57%	61%	71%	61%	63%
Preschools	82%	67%	69%	78%	67%	73%	73%

Table 63: Question 18

Please indicate to what extent you would support or oppose paying higher taxes for the following services: (Percent rating as "strongly support" or "somewhat support").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Trails	69%	68%	52%	61%	62%	64%	54%	62%
Sidewalks	81%	70%	69%	78%	67%	72%	72%	73%
Bus service	68%	64%	69%	74%	59%	67%	67%	67%
Preservation of the rural areas	74%	69%	72%	70%	72%	73%	65%	71%
Bicycle paths	61%	63%	59%	63%	60%	61%	61%	61%
Preschools	77%	72%	71%	79%	68%	70%	81%	73%

Table 64: Question 18

Please indicate to what extent you would support or oppose paying higher taxes for the following services: (Percent rating as "strongly support" or "somewhat support").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Trails	67%	66%	56%	54%	63%	68%	62%
Sidewalks	78%	77%	67%	73%	70%	74%	73%
Bus service	69%	72%	64%	80%	64%	62%	67%
Preservation of the rural areas	68%	79%	68%	73%	75%	68%	71%
Bicycle paths	70%	66%	51%	54%	67%	63%	61%
Preschools	83%	66%	68%	78%	70%	71%	73%

The National Citizen Survey™

Table 65: Question 19

Please rate how important, if at all, you think it is for Albemarle County Public Schools to focus on each of the following in the coming two years: (Percent rating as "essential" or "very important").	Age			Sex		Race/ethnicity		Overall
	18-34	35-54	55+	Female	Male	White alone, not Hispanic	Hispanic and/or other race	
Student performance	87%	85%	94%	91%	87%	87%	95%	89%
Student to teacher/educator ratio	93%	93%	84%	94%	84%	88%	97%	89%
Professional development for instructional staff	83%	87%	77%	86%	77%	80%	90%	82%
Modern, efficient and well-maintained classrooms, schools and school grounds	85%	86%	81%	88%	79%	81%	94%	84%
Enrichment opportunities like art, music, field trips and sports	88%	83%	77%	85%	79%	81%	85%	82%
Parent involvement	83%	85%	86%	87%	82%	85%	83%	85%
Special education/needs class	82%	79%	82%	88%	73%	80%	83%	81%

Table 66: Question 19

Please rate how important, if at all, you think it is for Albemarle County Public Schools to focus on each of the following in the coming two years: (Percent rating as "essential" or "very important").	Length of residency			Household income			Overall
	5 years or less	6 to 10 years	11 or more years	Less than \$49,999	\$50,000 to \$99,999	\$100,00 or more	
Student performance	86%	86%	93%	88%	90%	89%	89%
Student to teacher/educator ratio	93%	91%	86%	91%	87%	90%	89%
Professional development for instructional staff	83%	84%	80%	77%	80%	86%	82%
Modern, efficient and well-maintained classrooms, schools and school grounds	86%	87%	80%	89%	80%	83%	84%
Enrichment opportunities like art, music, field trips and sports	81%	92%	77%	82%	77%	84%	82%
Parent involvement	82%	87%	86%	85%	79%	88%	85%
Special education/needs class	81%	84%	80%	83%	74%	84%	81%